

Title	Control and coordinate a multi-incident response		
Level	6	Credits	15

Purpose	<p>This unit standard is intended for response coordinators and statutorily designated controllers in the context of key emergency legislation. Both positions are responsible for coordinating the activities of two or more incidents and/or in situations where there is potential for two or more incidents.</p> <p>People credited with this unit standard are able to: analyse the multi-incident situation; identify, evaluate, and select coordinated strategies in response to the incidents; establish and maintain coordination measures; and manage post-incident operational response coordination activities.</p>
----------------	---

Classification	Community and Workplace Fire and Emergency Management > Workplace Emergency Risk Management
-----------------------	---

Available grade	Achieved
------------------------	----------

Entry information	
Critical health and safety prerequisites	Unit 22449, <i>Manage an Incident Management Team (IMT) response</i> , and any one of the following: Unit 22446, <i>Perform the planning/intelligence function in an Incident Management Team (IMT)</i> ; or Unit 22447, <i>Perform the operations management function in an Incident Management Team (IMT)</i> ; or Unit 22448, <i>Perform the logistics function in an Incident Management Team (IMT)</i> ; or demonstrate equivalent knowledge and skills.

Explanatory notes

- 1 All performance must comply with: any agency procedures, coordinated incident management system (CIMS) principles, ethical codes, standards, and cultural requirements of the organisations involved; and any relevant legislative requirements including but not limited to the – Civil Defence Emergency Management Act 2002, Conservation Act 1987, Fire Service Act 1975, Forest and Rural Fires Act 1977, Local Government Act 2002, Policing Act 2008, Health and Safety in Employment Act 1992, Hazardous Substances and New Organisms Act 1996, and Maritime Transport Act 1994.

- 2 Primary references for this unit standard are approved training resources endorsed by the National Joint Agency CIMS Steering Committee. These references are available from the Fire and Rescue Services Industry Training Organisation, PO Box 11988, Wellington 6142.
- 3 Definitions
An *incident* is a disruption, accidentally or deliberately caused, which requires a response from one or more agency.
An *event* is an incident or a planned activity that occurs in a particular place during a particular interval of time.
An *emergency* is an event, actual or imminent, which endangers or threatens to endanger life, property, or the environment, and which requires a significant and coordinated response.
Agency procedures refer to written agency requirements for responding to, and taking action at, emergencies.
The *coordinated incident management system (CIMS)* is a structure established to systematically manage emergency incidents.
- 4 Evidence for this unit standard can be from an actual event and/or from a simulated incident response.
- 5 Credit for this unit standard does not in itself qualify an individual to hold the appointment to control and coordinate a multi-incident response. An organisation and/or agency may require an individual to display additional competencies and/or hold another qualification or qualifications in order to undertake the role.

Outcomes and evidence requirements

Outcome 1

Analyse the multi-incident situation.

Evidence requirements

- 1.1 Situation is analysed in terms of the extent and nature of the incidents, the risks of expansion, and the risks to human life and property.
- 1.2 Constraints that may impede control and coordination measures are identified in accordance with incidents' priorities.
Range number and type of incidents, potential for incident development.
- 1.3 Resources required to respond to the incidents are identified in terms of priorities and in accordance with agency procedures.
- 1.4 Monitoring and further analysis of the situation is carried out in response to changes and/or potential changes at each of the incidents.

Outcome 2

Identify, evaluate, and select coordinated strategies in response to the incidents.

Evidence requirements

- 2.1 Existing and new strategies are identified and prioritised in accordance with the nature and extent of the incidents.
- 2.2 Feedback on strategies is obtained from incident controllers and advisors in accordance with the situation analysis and the predicted development of the incidents.
- 2.3 Incident objectives, agreed strategies, and coordination are confirmed in accordance with the nature and extent of the incidents.

Outcome 3

Establish coordination measures.

Evidence requirements

- 3.1 Response coordinator appointment is notified in accordance with CIMS principles.
- 3.2 Coordination centre is notified in accordance with agency procedures and CIMS principles.
- 3.3 Coordination strategies are implemented, as required, in accordance with any contingency plans and any anticipated development and resource needs for the incidents.
- 3.4 Coordination links are established with incident control points, supporting agencies, and executive and political heads and with managers, in accordance CIMS, agency procedures, and agency agreements.

Outcome 4

Maintain coordination measures.

Evidence requirements

- 4.1 Management of multi-agency personnel is maintained in accordance with CIMS, agency procedures, and agency agreements.
- 4.2 Media liaison links are established and managed within the set criteria identified in each attending agency's media relations policies and procedures.
- 4.3 Official information and information pertaining to individuals is controlled in all media and liaison activities in accordance with legislative requirements.

- 4.4 Health and safety issues are monitored in accordance with CIMS and agency procedures.
- 4.5 Formal and informal briefings are given to appropriate agencies in accordance with CIMS and agency procedures.

Outcome 5

Manage post-incident operational response coordination activities.

Evidence requirements

- 5.1 Transition arrangements for response and recovery activities are implemented in accordance with CIMS and agency procedures.
- 5.2 Demobilisation of the operational organisation is in accordance with the demobilisation plan, CIMS, and agency procedures.
- 5.3 Physical, human, and financial resources are accounted for in accordance with CIMS and agency procedures.
- 5.4 Reports and debrief process and procedures are implemented in accordance with CIMS and agency procedures.
- 5.5 Operational response coordination is reviewed in accordance with the debrief terms of reference.

Planned review date	31 December 2012
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	24 January 2006	31 December 2012
Rollover and Revision	2	18 February 2011	N/A

Accreditation and Moderation Action Plan (AMAP) reference	0039
--	------

This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Consent requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact the Fire and Rescue Services Industry Training Organisation info@frsito.org.nz if you wish to suggest changes to the content of this unit standard.